

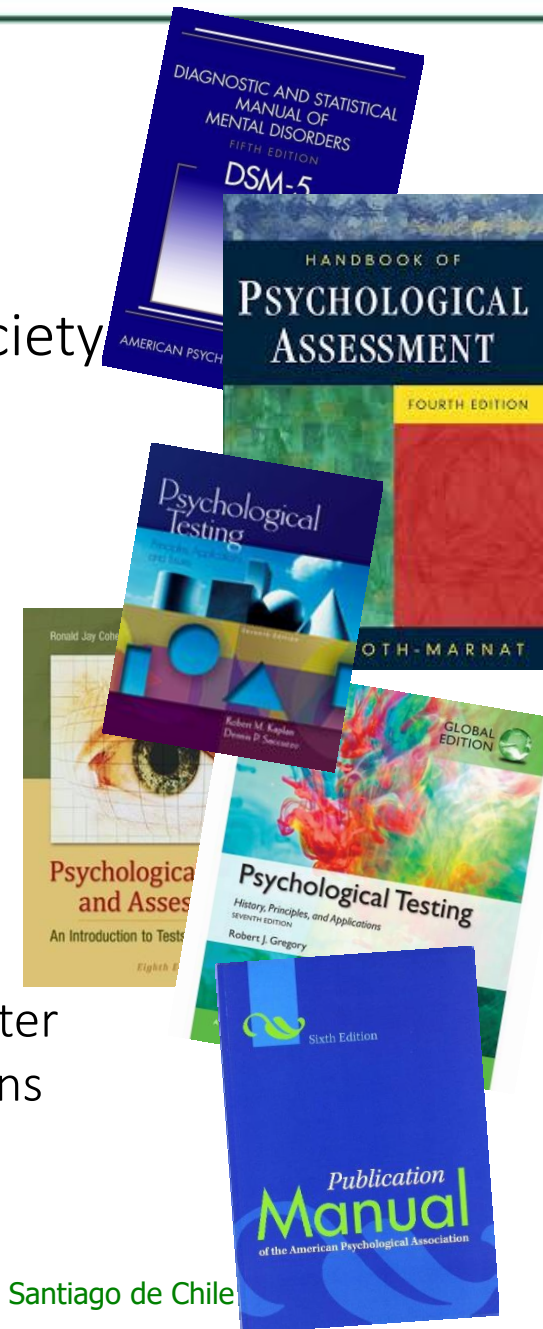
BEST PRACTICES TO GETTING VALUE FROM PSYCHOMETRIC TOOLS: RELIABLE TESTS AND MINDFUL USERS

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Giunti O.S. R&D Manager



- Psychological testing and assessment involve and **significantly affect** individuals, institutions and society as a whole
- Testing is used to inform a variety of **decisions** in societies around the world
- The use of psychological testing is exponentially growing:
 - **Eight of the top 10 U.S. private employers** now administer pre-hire tests in their job applications for some positions
 - **Thousands** of questionnaires and tests available



«I am a psychologist...not an expert in testing....»

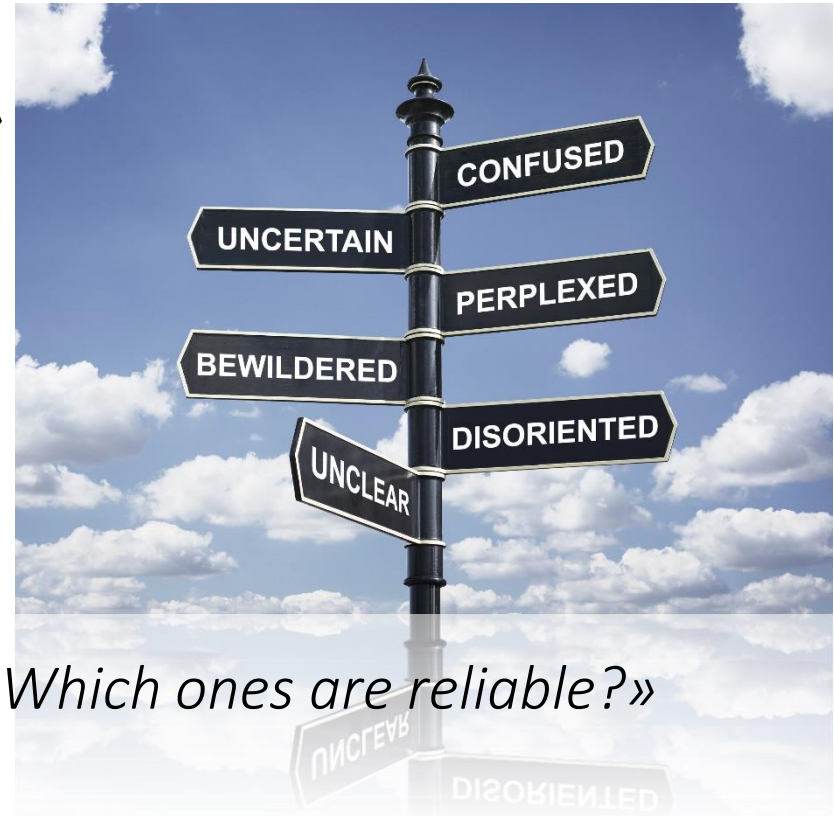
«Which is the best test for my purpose?»

*«Is the test I chose reliable?
Can I trust its results?»*

«Online or not online?»

«So many companies producing tests...Which ones are reliable?»

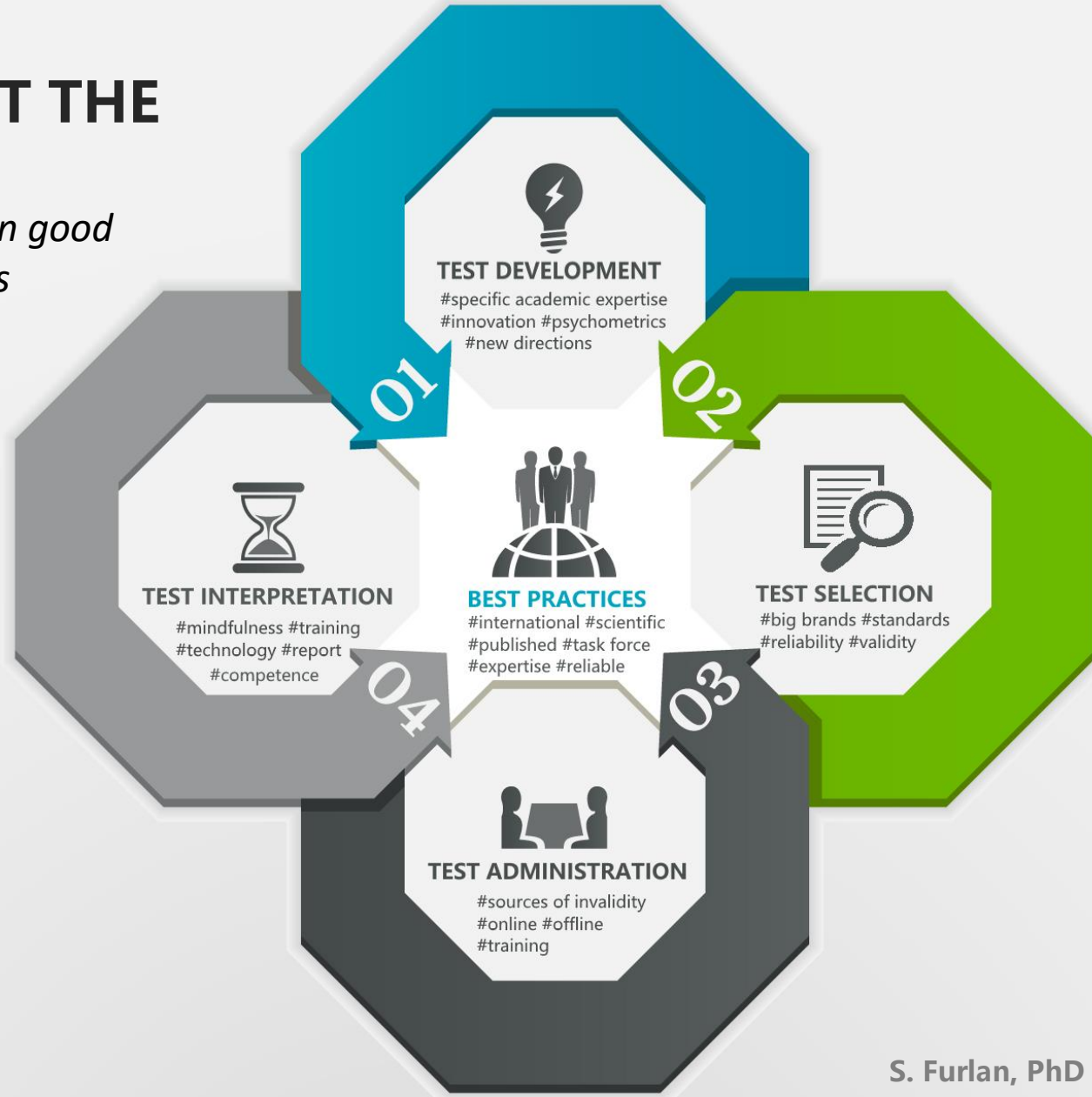
«Norms...tables...so many numbers...how to interpret results?»





DO NOT FORGET THE PROCESS

Reliable tests are based on good practices in different steps



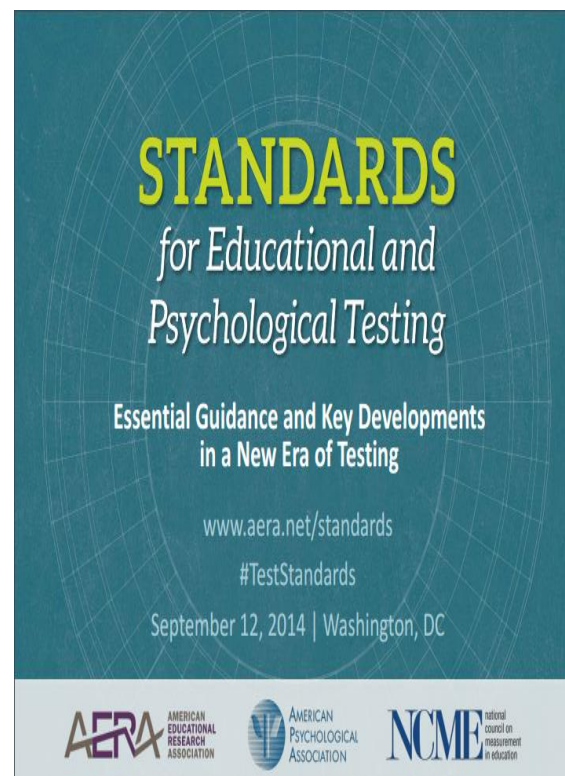


PICK THE BIG BRANDS

Scientific credibility, reputation, contact with professionals, and technical support

- Unlike other products where the advantages of buying a brand can be subjective, established brands in the psychometrics market can indicate quality:
 - Relevance of quality certifications
- Tradition, expertise, and products internationally and scientifically recognized
- Connection with universities and national/international professional organizations that represent psychologists in their own countries:
 - Shared policies (i.e., qualification, ethics, security...)
 - Adherence to **gold standards scientifically-based**

- International societies and organizations produce and promote standards in psychological testing according to shared scientific criteria




- ITC Guidelines on Adapting Test: translated in Ukrainian language

Intestcom.org - Organisat: X

International Test Commission, Inc. [US] <https://www.intestcom.org/page/19>

App Salesforce - Enterprise Applicazione ATK 1.4.3 general | Giunti O.S. S (3) Bacheche | Trello Edenred My Tasks in Giunti O.S My Projects | Qualtrics TPM - Testing, Psycho SmartKnowledge

 **INTERNATIONAL TEST COMMISSION**

HOME ABOUT THE ITC MEMBERSHIP PUBLICATIONS **GUIDELINES** CONFERENCES NEWS

The ITC Guidelines on Quality Control

- The ITC Guidelines on Adapting Tests
- The ITC Guidelines on Test Use
- The ITC Guidelines on Computer-Based Testing
- The ITC Guidelines on Quality Control
- The ITC Guidelines on Test Security
- The ITC Guidelines on Test Disposal
- The ITC Test-Taker's Guide
- The ITC Statement on Using Tests for Research

Download

Download the ITC Guidelines document, original English version

Download the Paper in the

Translations

- The ITC Guidelines on Quality Control - Russian translation
- The ITC Guidelines on Quality Control - Spanish translation
- The ITC Guidelines on Quality Control - Ukrainian translation

About the ITC Guidelines on Quality Control

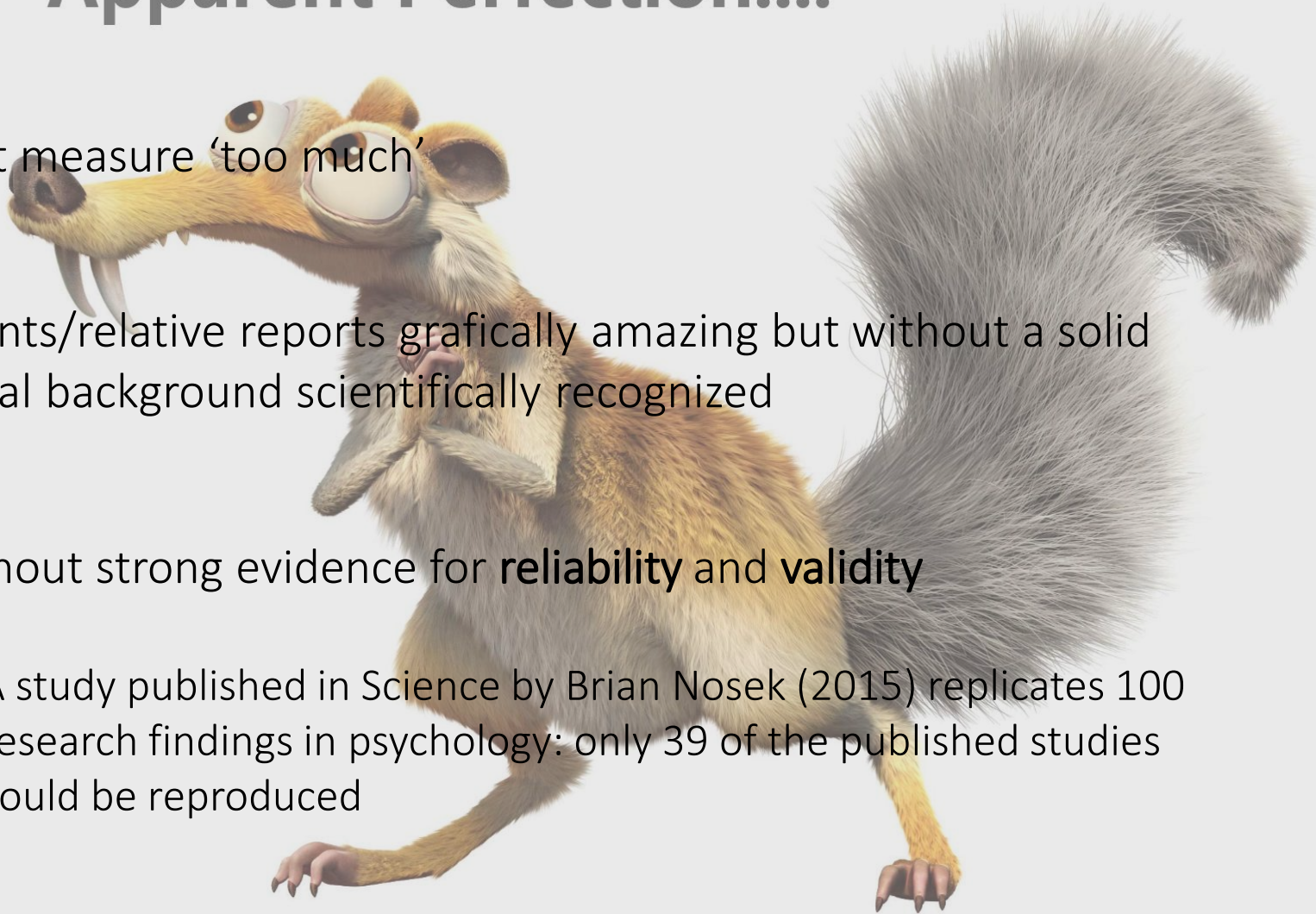
Tests are used for many purposes and sometimes serve as the basis for important decisions, and yet it cannot be taken for granted that tests – or the testing process – are of a high quality. Mistakes, such as the computing or reporting of an incorrect score may have a number of disturbing implications in any context of measurement. There are so many steps involved and so many stages at which mistakes can occur, that the only way to achieve a low rate of error is by maintaining extremely high standards at all times and applying adequate QC procedures. The Guidelines for Quality Control we have developed include general points that should be considered and agreed upon prior to scoring, test analysis and reporting of test scores, and also



DO NOT TRUST IN...

Apparent Perfection....

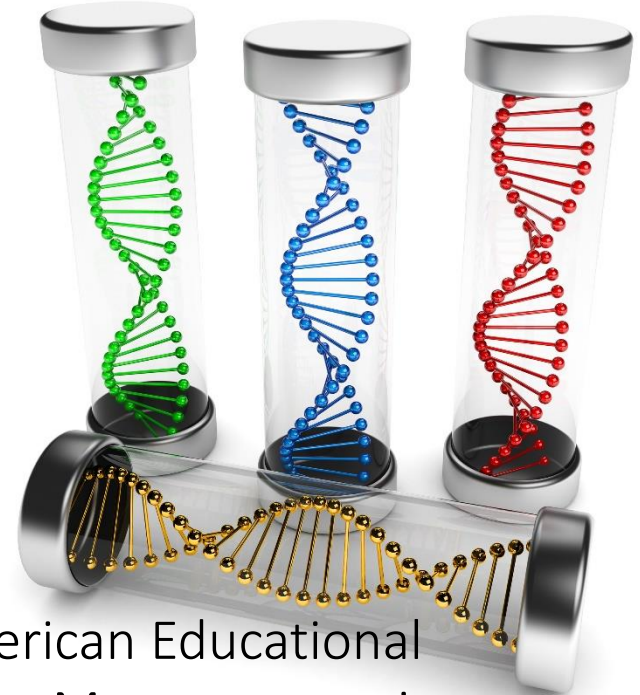
- Tests that measure 'too much'
- Instruments/relative reports grafically amazing but without a solid theoretical background scientifically recognized
- Tests without strong evidence for **reliability** and **validity**
 - A study published in Science by Brian Nosek (2015) replicates 100 research findings in psychology: only 39 of the published studies could be reproduced





CHECK FOR RELIABILITY

- Reliability is the extent to which a test is repeatable and yields consistent scores
- If test is not reliable, than one cannot demonstrate that it has any meaning
- The American Psychological Association, American Educational Research Association, and National Council on Measurement in Education (2014) suggest **20 standards** for reliability
 - Different psychometric procedures (test-retest method, standard errors of measurement...)
 - Classical Test Theory (CTT) vs. Item Response Theory (IRT)



How reliable is reliable? The answer depends on the use of the test

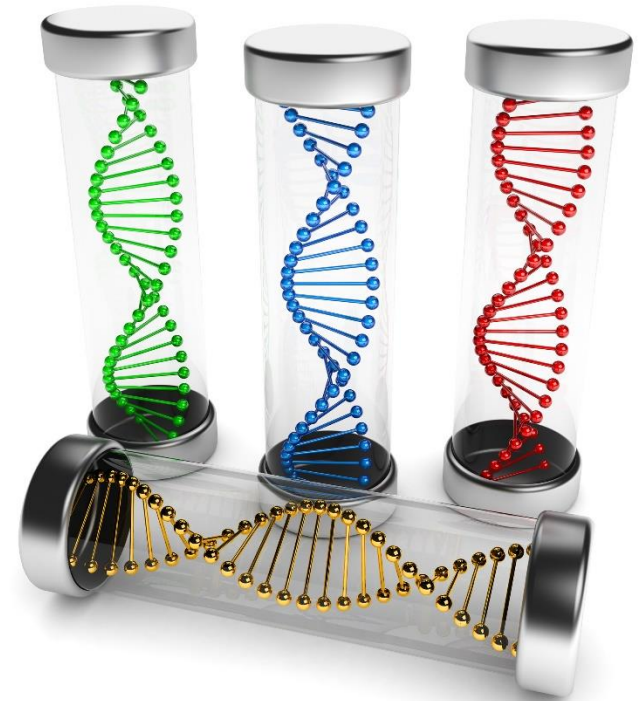
Conventional criteria:

.90 = high reliability

.80 = moderate reliability

.70 = low reliability

- High reliability is required when:
 - Tests are used to make important decisions
 - Individuals are sorted into many different categories based upon relatively small individual differences (e.g., intelligence)



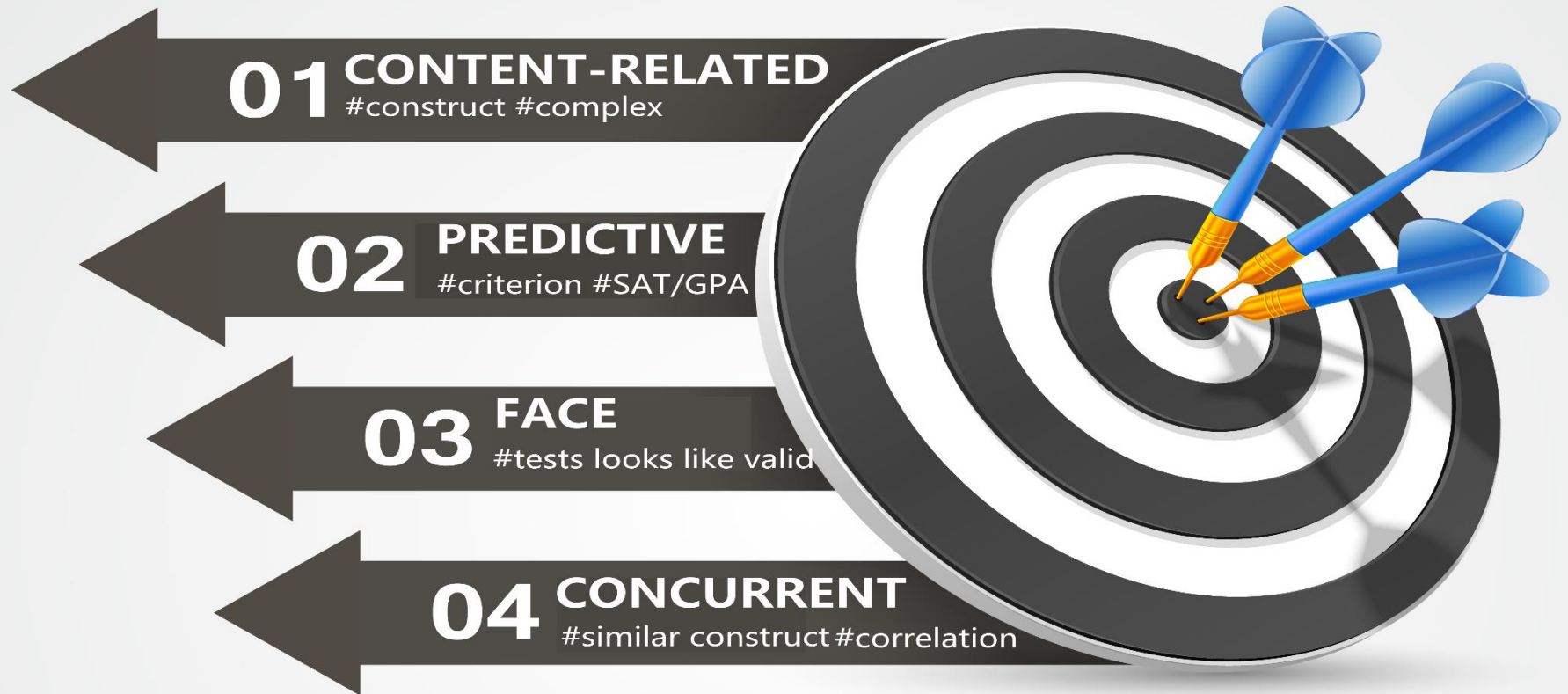


CHECK FOR VALIDITY

- Validity is defined as the answer to the question: “Does the test measure what it is supposed to measure?”
- Validation is an open-ended process – Validity evidence should be collected prior to initial test use and further data analyzed as the test continues in operational use
- What makes a test valid?
 - A test is not valid in itself, but specific interpretations of the test scores are valid for particular uses
 - Guidelines approved by major professional groups: many kinds of validity, but **three are particularly important**



BEST PRACTICES IN TEST SELECTION



KINDS OF VALIDITY

Validity can be defined as the agreement between a test score and the quality it is believed to measure



PAY ATTENTION TO SOURCES OF INVALIDITY

Many factors can affect test scores

- Motivation
- Acquiescence & social desirability
- Environment condition
- Reinforcement during the test administration
- Personal characteristics of the tester (i.e., gender, age...)
- Language of test taker
- Level of anxiety in test taker
- Expectancy effects
- Deception
- Cultural bias
- **Training** of test administrators



GET TRAINED

Customized and certified training solutions

- Face-to-face **training events** organized in **Italy** during **2015**



40 training events all over the country



4k professionals trained

#Psychologists #neuropsychologists #educators #speech therapists
#teachers



Topics

#Dyslexia #Autism #Assessment #Psychodiagnostic #Special needs
#Forensic #Clinical psychology #Developmental psychology #Intervention
#ADHD #Personality #Intelligence



Full-day events (1-to-4 days)

RELY ON TRUSTED ONLINE ASSESSMENT PLATFORMS

PROS & CONS

Proliferation of technology-based assessment: Online administration and reporting





GIUNTI Testing

Over 300 tests in 20 languages

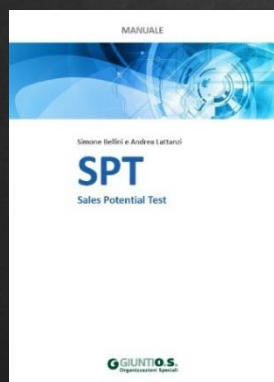
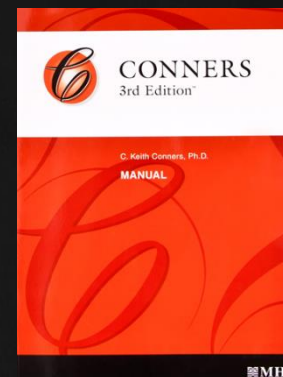
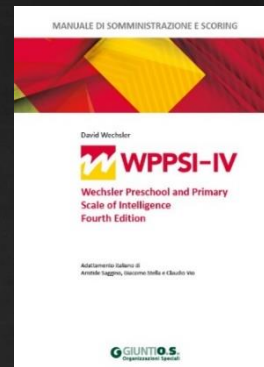
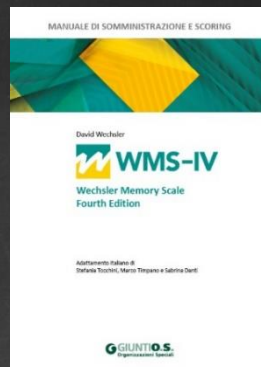
www.giuntitesting.com



40k tests carried out online worldwide
during the first semester 2016



5k Italian psychologists using Giunti
Testing



Coming Soon



#More than 30 products in preparation

#More than 40 products under evaluation process during 2016

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Organizzazioni Speciali

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